

## **EXHIBIT E**

**(REDACTED VERSION)**

July 14, 2008

Attn: Luis Montes  
Progress International, L.L.C.  
1090 Old Katy Road  
Houston, TX 07669

Form 499 Filer ID: 825928

**RE: May 2007 FCC Form 499-Q Revision Rejection**

Federal Communications Commission (FCC) regulations require carriers to file an FCC Form 499-A annually and an FCC Form 499-Q quarterly and require the Universal Service Administrative Company (USAC) to bill contributors based on reported revenues. See generally 47 C.F.R. Part 54. The May 2007 FCC Form 499-Q was due Tuesday, May 01, 2007, with revisions due by Friday, June 15, 2007 (45 days later). This 45 day form revision window is clearly noted in the instructions for the FCC Form 499 Q, is discussed in a document entitled "Helpful Hints" that was included with the form, and is posted on USAC's website [www.universalservice.org](http://www.universalservice.org). In addition, questions concerning forms and revisions can be addressed to USAC via email at [Form499@universalservice.org](mailto:Form499@universalservice.org).

Because USAC received the May 2007 FCC Form 499-Q submitted by the above-referenced Form 499 Filer ID 825928 Progress International, L.L.C. after the due date and outside of the 45-day revision window, the form was untimely and will not be processed.

If this submission was intended to revise revenue reported on a previously filed original Form 499-Q, please note USAC has relied upon the revenue previously projected by you for the purposes of calculating your universal service charges for July, August and September 2007. If you failed to timely file an original Form 499-Q, please note USAC has relied on revenue previously reported by you for the purpose of calculating your universal service charges for July, August and September 2007.

When a carrier fails to file an FCC Form 499 by the due date, in order to calculate universal service charges for the relevant period, FCC regulations require USAC to estimate that carrier's revenue based upon previously reported revenue information.

Please note that although you missed the revision window for submission of the Form 499-Q, the annual/quarterly (A/Q) true-up will provide a remedy. USAC's 2008 A/Q true-up will reconcile and revise contributor's account accordingly. The 2008 Form 499 A, reporting annual 2007 revenue, has a due date of April 1, 2008. Upon receipt of contributor's 2008 Form 499-A, USAC will perform the A/Q true-up and post appropriate credits or adjustments to your account.

**If you wish to appeal this decision with USAC, your appeal must be postmarked no later than 60 days after the date of USAC's rejection letter. Appeals postmarked after 60 days from the date of this letter will be automatically dismissed.**

In the event that you choose to appeal the decision, you should follow these guidelines:

- Write a "Letter of Appeal to USAC" explaining why you disagree with this Form 499-Q rejection letter and identify the outcome that you request.
- Be sure to refer to CC Docket No. 96-45 on all communication with the FCC.
- The appeal must identify the "Legal Reporting Name" and "Filer 499 ID".
- Provide necessary contact information. Please list the name, address, telephone number, fax number, and e-mail address (if available) of the person who can most readily discuss this appeal with USAC.
- Explain the appeal to the USAC. Please provide documentation to support your appeal.

- Attach a photocopy of this Revised Form 499-Q Rejection decision that you are appealing.
- Mail your letter to:  
Letter of Appeal  
USAC  
2000 L Street, NW, Suite 200

Washington, DC 20036

- Appeals submitted by fax, telephone call, and e-mail will not be

The response will indicate whether USAC:

- Agrees with your letter of appeal, and approves an outcome that is different from the Revised Form 499-Q Rejection Letter; or
- Disagrees with your letter of appeal, and the reasons therefore.

If you disagree with USAC's response to your "letter of appeal," you may file an appeal with the FCC within 60 days of the date USAC issued its decision in response to your "Letter of Appeal." Again, please note your appeal must be postmarked no later than 60 days after the date of the Appeal Decision. Appeals postmarked after 60 days from the date of USAC's response to your appeal will be automatically dismissed. The FCC rules governing the appeals process (Part 54 of Title 47 of the Code of Federal Regulations 54.719 – 54.725) are available on the FCC web site ([www.fcc.gov](http://www.fcc.gov)).

Please be sure to refer to CC Docket No. 96-45 on all communication with the FCC. The appeal must also provide your company's name and Filer ID, plus necessary contact information, including the name, address, telephone number, fax number, and e-mail address of the person filing the appeal. Unless the appeal is by ECFS, please include a copy of the decision at issue.

Appeals submitted via the United States Postal Service, should be sent to the address below (For security purposes, hand-delivered or messenger-delivered documents will not be accepted at this Washington, DC address):

Federal Communications Commission

Office of the Secretary  
445 – 12th Street, SW  
Room TW-A325

Documents sent by hand-delivery or messenger should be sent to the following address:

Federal Communications Commission

Office of the Secretary  
9300 East Hampton Drive  
Capitol Heights, MD 20743  
(8:00 A.M. – 5:30 P.M. ET)

Appeals may also be submitted to the FCC electronically, either by the Electronic Comment Filing System (ECFS) or by fax. The FCC recommends filing with the ECFS to ensure timely filing. Instructions for using ECFS can be found on the ECFS page of the FCC web site. Appeals to the FCC filed by fax must be faxed to 202-418-0187. Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 A.M. (midnight), Eastern Standard Time. Fax transmissions will be considered filed on a business day if the complete transmission is received at any time before 12:00 A.M.

If you have questions or concerns regarding this letter, please contact USAC Customer Service at (888) 641-8722 Option 1, Option 2.

Sincerely,

USAC

Washington, DC 20554

July 14, 2008

Attn: Luis Montes  
Progress International, L.L.C.  
1090 Old Katy Road  
Houston, TX 07669

Form 499 Filer ID: 825928

**RE: August 2007 FCC Form 499-Q Revision Rejection**

Federal Communications Commission (FCC) regulations require carriers to file an FCC Form 499-A annually and an FCC Form 499-Q quarterly and require the Universal Service Administrative Company (USAC) to bill contributors based on reported revenues. See generally 47 C.F.R. Part 54. The August 2007 FCC Form 499-Q was due Wednesday, August 01, 2007, with revisions due by Monday, September 17, 2007 (45 days later). This 45 day form revision window is clearly noted in the instructions for the FCC Form 499 Q, is discussed in a document entitled "Helpful Hints" that was included with the form, and is posted on USAC's website [www.universalservice.org](http://www.universalservice.org). In addition, questions concerning forms and revisions can be addressed to USAC via email at [Form499@universalservice.org](mailto:Form499@universalservice.org).

Because USAC received the August 2007 FCC Form 499-Q submitted by the above-referenced Form 499 Filer ID 825928 Progress International, L.L.C. after the due date and outside of the 45-day revision window, the form was untimely and will not be processed.

If this submission was intended to revise revenue reported on a previously filed original Form 499-Q, please note USAC has relied upon the revenue previously projected by you for the purposes of calculating your universal service charges for October, November and December 2007. If you failed to timely file an original Form 499-Q, please note USAC has relied on revenue previously reported by you for the purpose of calculating your universal service charges for October, November and December 2007.

When a carrier fails to file an FCC Form 499 by the due date, in order to calculate universal service charges for the relevant period, FCC regulations require USAC to estimate that carrier's revenue based upon previously reported revenue information.

Please note that although you missed the revision window for submission of the Form 499-Q, the annual/quarterly (A/Q) true-up will provide a remedy. USAC's 2008 A/Q true-up will reconcile and revise contributor's account accordingly. The 2008 Form 499 A, reporting annual 2007 revenue, has a due date of April 1, 2008. Upon receipt of contributor's 2008 Form 499-A, USAC will perform the A/Q true-up and post appropriate credits or adjustments to your account.

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2000 L Street, NW, Suite 200  
  
Washington, DC 20036
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July 14, 2008

Attn: Luis Montes  
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Houston, TX 07669

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**RE: November 2007 FCC Form 499-Q Revision Rejection**

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Please note that although you missed the revision window for submission of the Form 499-Q, the annual/quarterly (A/Q) true-up will provide a remedy. USAC's 2009 A/Q true-up will reconcile and revise contributor's account accordingly. The 2009 Form 499 A, reporting annual 2008 revenue, has a due date of April 1, 2009. Upon receipt of contributor's 2009 Form 499-A, USAC will perform the A/Q true-up and post appropriate credits or adjustments to your account.

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